



Atlas Copco



Atlas Copco service offerings
for industrial tools and
solutions

Global Service Portfolio

Maintenance

- ToolCover
- TechCover
- Calibration

Optimization

- Tightening Services
- Training



StartUp

- EasyStart

Analysis

- *ALTURE*[®]
- ToolsNet

StartUp

Installation services

Starting a new operation requires demanding planning, investment and training.

Getting started quickly and smoothly ensures you're delivering value from the first day.

Our start-up service solutions ensure that customers' equipment and software are 'right first time', whilst also ensuring it delivers the optimum quality level and cost efficiency.





EasyStart - Installation services

A trouble-free and efficient start for your operations

Through a globally standardized and certified process for every step from programming to training, you will get optimum results from your Atlas Copco equipment and software. Get it right first time, saving time and money.

What we provide

- Trouble-free and efficient start of operations
- Training of operators, including certificate
- Calibrated tools from day one
- A globally standardized and proven process





Maintenance solutions

Neglected tools cause inefficiency, rework, safety risks, and higher costs.

Our maintenance solutions optimize performance, minimize downtime, ensure quality, and control expenses, reducing environmental impact.



ToolCover - Preventive Maintenance for assembly tools Optimize performance and efficiency

A modular set of maintenance solutions to optimize performance and efficiency, reduce production downtime and ensure quality. Powered by the innovative *ALTURE* Maintain, our data analysis software, ToolCover leverages real-time data to offer proactive and optimal maintenance solutions that truly meets your needs.

What we provide

- Usage-based maintenance
- Global best practice processes and service certificates
- Minimization of running costs and production risks





ToolCover - Preventive Maintenance

Protect

Minimize online failures, reduce and fix your maintenance costs, and improve your overall productivity

What do you get?

- Planned preventive maintenance
- Calibration
- Extended warranty
- Key Performance Indicator reports

Stability

Optimize your tools and minimize your costs with an optimized tool care plan which ensures tool reliability while minimizing your maintenance costs.

What do you get?

- All the benefits of our ToolCover Protect packages
- Workshop repairs and spare parts
- Warranty throughout the contract period

Uptime

Maximize productivity and efficiency. Uptime keeps your line up and running at all times by giving you onsite support tailored to your real-time production needs.

What do you get?

- All the benefits of our ToolCover Stability and Protect packages
- Dedicated onsite Atlas Copco personnel
- Reports with cost savings proposals



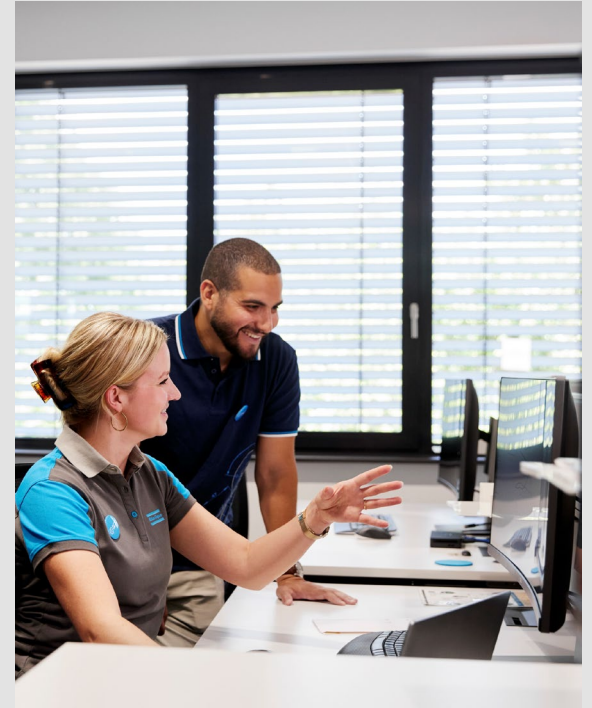
TechCover - Software maintenance

Improve quality, productivity and system uptime

A TechCover maintenance contract ensures that you get the best from your software while protecting your investment.

What we provide

- Help Desk: Analyzes, troubleshoots, updates, supports, and training
- Health Check: 24/7 monitoring, automatic repairs, and alerts
- Issue Tracking: Traceability, guided incident reports, escalations
- TechCover Portal for contracts, system health, issues, updates, training, and reports





TechCover - Software maintenance

Quality Critical

This is an essential service level agreement for your software needs. It ensures reliable support and effective solutions to maintain your software's functionality, enhancing operational efficiency and system stability.

What do you get?

- Remote Support during working hours
- Effective and transparent solutions
- Access to critical upgrades and updates
- Up-to-date security features

Production Critical

Benefit from this complete service level agreement, providing fast response times, personalized application assistance, and proactive monitoring software, ensuring maximized performance, productivity, and system uptime.

What do you get?

- All benefits of our TechCover Quality Critical package
- Around-the-clock professional assistance worldwide
- Proactive software monitoring
- Automatic problem detection and resolution



Calibration

Increase quality, reduce rework and the risk of liability costs

Secure your quality and reduce defects through Tool Calibration and Accredited Quality Assurance Calibration.

What we provide

- Accredited lab and on-site calibration services performed by certified technicians
- Certificates following global and national standards.





Optimization

Consultancy and training services

In production, there are many factors which might affect the right performance of your equipment, such as operators, materials, joint conditions and software.

Through our optimization services, we offer the possibility to improve assembly processes while optimizing performance.



Optimization

Tightening services

Improve quality on your assembly line

When it comes to quality, never too late nor too early. Our unique tightening consulting solutions optimize the tightening strategy, ensuring consistent production quality from design to mass production.

Development

Right from the start

Enhance bolt performance while minimizing joint failure risks. Improve bolted joint integrity, reducing Time-To-Design, cutting warranty expenses, and boosting initial joint quality.

Optimization

Stabilize your process

Optimize joint quality and production with tailored programs. Reduce warranty, rework, and recall costs through error-proof settings, identifying cross-threading, material, and operational risks.

Quality

Protect joint integrity

Minimize investigation and resolution time for joint failures, saving on investments, rework, warranty, and recall expenses. Enhance tightening quality and productivity swiftly and effectively.





Training

Improve quality, increase onboarding speed and competence

Atlas Copco Master Class is a comprehensive training program tailored for personnel working on assembly lines and various other processes in manufacturing plants.

Having well-trained operators, line engineers, and quality people in your operations helps improve productivity and quality.

What we provide

- Online and classroom training
- Tailored syllabus for different roles
- Learner portal
- Certificate



Data Analysis

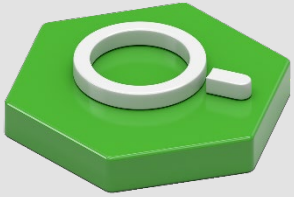
Data-driven service for production optimization

You wrestle with utilizing data for better production uptime, quality, and higher throughput targets.

The ability to transform data into actionable insights is the answer.

Our data-driven solutions improve quality, uptime, and first-time-through production.





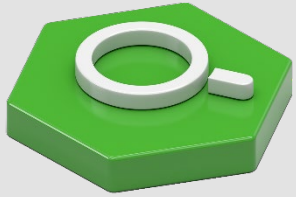
ALTURE® - Data-driven services **Simplifying information to improve productivity and quality**

Applying advanced analytics and machine learning to your production data, combined with our expert knowledge, we identify and proactively address emerging risks before issues occur. The solutions enable you to improve quality, uptime, and first-time-through production.

What we provide

- Proactive production monitoring
- Automated trend notifications in real-time (via push notifications)
- Automated insights
- Expert recommendations
- For all users, regardless of their competence level





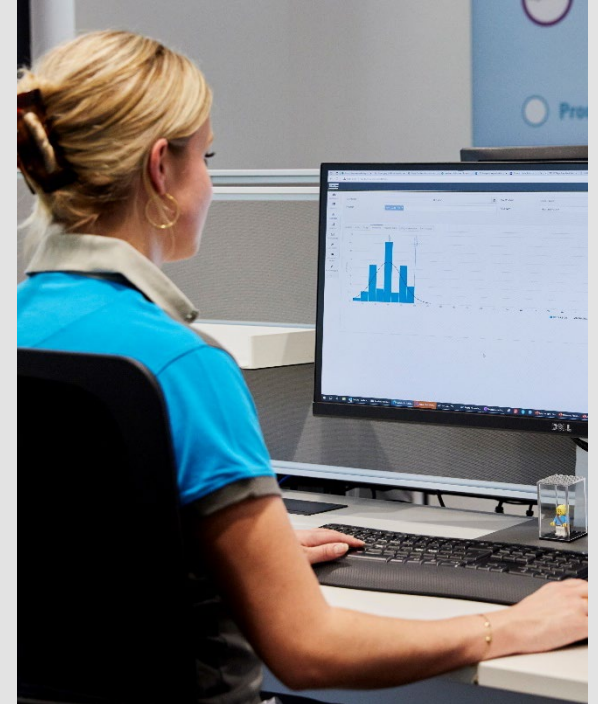
ToolsNet 8 - On-premise traceability solution

Long-term traceability and in-depth investigation

ToolsNet 8 is data collection software. Based on reliable production data collection it can be tailored to your specific needs and used to provide a simple analysis of your production. ToolsNet can monitor incoming data and alert you when programs are out of statistical control, operations have too many faults, or when tool events related to hardware issues occur.

What we provide

- Long-term traceability
- Production reports
- Manual trend notifications (via email)
- Manual in-depth investigation
- Advanced analysis tool for expert users



The Atlas Copco logo is centered on a blue background. It features two horizontal white bars, one above and one below the company name. The name 'Atlas Copco' is written in a white, italicized serif font.

Atlas Copco

